



Grand River Community Health Centre

POSITION: Social Services Support Worker

DEPARTMENT: Community Health Team

STATUS: Part-time (22-28 hrs./week) 8- month Temporary Contract

SITE: Onsite: Brantford.

WAGE RANGE: \$21.67/hr. - \$26.09/hr.

VACANCY REASON: New Position

POSTING DATE: December 24, 2025

About Us

Grand River Community Health Centre (GRCHC) is a dynamic, client-centred organization committed to delivering high-quality primary health care services to the diverse community of Brantford Brant and Norfolk. We are proud to have achieved the Canadian Centre for Accreditation (CCA) standards for quality in governance and management of Community-Based Primary Health Care - for the fourth consecutive time. This recognition reflects our unwavering commitment to excellence, accountability, and delivering high-quality care to our communities.

Position Summary

The Social Services Support Worker plays a key role in supporting clients' social and practical needs while enhancing access to essential community services. Working collaboratively with Grand River Community Health Centre (GRCHC) staff and community partners, this role will oversee the Outreach program and assists clients in navigating services related to identification, health care, and various application processes.

The Social Services Support Worker provides non-judgmental, client centered guidance, supports the implementation of social programming, and ensures all activities align with GRCHC protocols and policies.

A core component of this role is increasing community awareness of and access to the **GreenShield Essential Medicines Program**. The successful candidate will lead coordinated outreach, education, and application support activities aimed at improving uptake among eligible clients.

This individual will be responsible for:

- Overseeing and coordinating the Outreach program
- Monitoring supplies and inventory; placing orders and seeking donations as required
- Developing clear, accessible training materials to educate staff on the GreenShield Essential Medicines Program
- Delivering training through multiple formats to ensure broad staff awareness
- Generating and maintaining a baseline list of potentially eligible clients and conducting targeted outreach
- Engaging clients and promoting the GreenShield Essentials Medicine program
- Providing hands-on support to clients with applications, surveys and documentation
- Creating, implementing, and maintaining an internal referral pathway

Skills and Experience:

- Degree or diploma in a health and/or social services field (or currently working toward completion)
- Experience or knowledge related to social service supports
- Strong communication and interpersonal skills
- Excellent organizational, time-management and multitasking abilities
- Ability to work both independently and collaboratively as part of a multidisciplinary team
- Demonstrated client-centered approach
- Flexibility to work daytime and evening shifts

Work Environment:

- Primarily standard office hours, including a scheduled evening shift
- A competitive salary and benefits, including HOOPP.
- Supportive, team-oriented work environment with opportunities for professional growth.
- Work-life balance with a focus on employee well-being.
- Meaningful work that positively impacts the health and well-being of the Brantford community.

To pursue this opportunity, please send your resume and cover letter to Human Resources, at resumes@grchc.ca. All applications must be submitted no later than 4:30 pm January 8th, 2026. We appreciate your interest; however, only those invited for an interview will be contacted.

The Grand River Community Health Centre is an equal opportunity employer, committed to employment equity and diversity in the workplace. We welcome applications from women, members of racialized groups, visible minorities, Indigenous persons, persons with disabilities, persons of all sexual orientations, and persons of any gender identity or gender expression.

To ensure there is an equal opportunity during the recruitment and selection process, Grand River Community Health Centre provides accommodation for applicants with disabilities upon request.