



Grand River Community Health Centre

POSITION: Digital Health and Data Integration Specialist

DEPARTMENT: IPCT

STATUS: Permanent Full-time (37.5 hrs./week)

SITE: Onsite: Brantford.

WAGE RANGE: \$34.51/hr. - \$41.22/hr.

VACANCY REASON: Vacancy

POSTING DATE: December 24, 2025

About Us

Grand River Community Health Centre (GRCHC) is a dynamic, client-centred organization committed to delivering high-quality primary health care services to the diverse community of Brantford Brant and Norfolk. We are proud to have achieved the Canadian Centre for Accreditation (CCA) standards for quality in governance and management of Community-Based Primary Health Care - for the fourth consecutive time. This recognition reflects our unwavering commitment to excellence, accountability, and delivering high-quality care to our communities.

Position Summary

The Digital Health and Data Integration Specialist will play a key role in leading the digital and data integration projects across Grand River Community Health Centre and the broader Interprofessional Primary Care Team within the BBNOHT to support strategic projects which include Advancing Digital Health, data quality and Navigation.

This position requires a blend of healthcare knowledge, technological expertise, and strategic vision. The ideal candidate will be responsible for implementing and managing the following:

- digital health solutions,
- communications, website management and social media plans,
- supporting change management processes,
- data analysis and reporting to leadership for decision-making purposes,
- providing evidence to aid in quality improvement and decision support and
- ensure the successful adoption of new technologies.

Key Responsibilities:

- **Strategy Development:** Contribute to the development and execution of a comprehensive digital transformation strategy aligned with Provincial, Regional (OH West) and local strategic objectives.
- **Administrative Oversight:** Participate in review of processes and provide updates (verbal and or written) to ensure deliverables are completed within the timelines identified. Work cross-functionally with IPCT partners, OHT members and collaborators to promote alignment and coordination of priority work streams including the IPCT.
- **Change Management Implementation:** Implement comprehensive change management strategies and plans for digital health initiatives. Work collaboratively to ensure that the IPCT program development includes digital health initiatives to meet program goals.
- **Invested Partners:** In collaboration with the BBNOHT team, and organizations, identify and engage partners, ensuring their needs and concerns are addressed. Facilitate communication between stakeholders and project teams.

- **Communication:** Design and execute communication plans in alignment with the BBNOHT communication plan to keep stakeholders informed about the progress and benefits of digital health projects. Assist in the development of fostering digital literacy throughout BBNOHT.
- **Education and Support:** Develop and deliver training/education programs to ensure staff are equipped to use new digital tools and processes effectively. Provide ongoing support and resources
- **Impact Assessment:** Assess the impact of digital health initiatives on workflows and processes. Identify potential challenges and develop mitigation strategies.
- **Performance Measurement:** Monitor and report on the success of change management efforts, using data to make informed adjustments to strategies.
- **Data Analysis & Interpretation:** Examining datasets to identify trends, patterns, and insights that can inform business decisions.
- **Data Collection & Cleaning:** Gathering data from various sources and ensuring it is accurate, consistent, and usable.

Best Practices: Stay current with industry trends and best practices in digital health and change management.

- Apply this knowledge to enhance organizational change initiatives.
- Contribute to safe, quality care by managing a workload effectively in a fast-paced environment. Addresses and resolves issues in a productive, respectful manner.
- Exercises sound professional judgment and use best practice guidelines.
- Contributes to a safe, inclusive environment for all through compliance with patient and staff safety policies and procedures.
- Ensure compliance with healthcare regulations, data privacy laws and industry standards

Skills and Experience:

- Degree/diploma/certificate in healthcare, administration, business administration, information technology, or a related field.
- Information Technology / Information Management in a clinical setting.
- Minimum of 2 years' experience in a related role.
- Strong understanding of healthcare systems, clinical workflows, and health data analytics.
- Knowledge of healthcare regulations, including PHIPA and data privacy standards
- Experience developing website content and social media communications.
- Enthusiastic, creative, and willing to learn.
- Proven ability to work collaboratively with multiple team members and demonstrate effective change management experience.
- Superior analytical and problem-solving abilities.
- Strong written, verbal communication, facilitation, and interpersonal skills.
- Strong working knowledge of computer applications, notably Microsoft Office (Excel, Word, PowerPoint at a minimum)
- A clear commitment to equity, diversity, inclusion, and anti-racism.

Work Environment:

- Primarily standard office hours, including a scheduled evening shift
- A competitive salary and benefits, including HOOPP.
- Supportive, team-oriented work environment with opportunities for professional growth.
- Work-life balance with a focus on employee well-being.
- Meaningful work that positively impacts the health and well-being of the Brantford community.

To pursue this opportunity, please send your resume and cover letter to Human Resources, at resumes@grchc.ca. All applications must be submitted no later than 4:30 pm January 8th, 2026. We appreciate your interest; however, only those invited for an interview will be contacted.

The Grand River Community Health Centre is an equal opportunity employer, committed to employment equity and diversity in the workplace. We welcome applications from women, members of racialized groups, visible minorities, Indigenous persons, persons with disabilities, persons of all sexual orientations, and persons of any gender identity or gender expression.

To ensure there is an equal opportunity during the recruitment and selection process, Grand River Community Health Centre provides accommodation for applicants with disabilities upon request.